



Consent



Hello, my name is Michael Schober. I am a faculty member in the Psychology department at The New School. I am asking you to take part in a research study.

We want to better understand how people feel about participating in survey interviews. This study consists of a set of survey questions that will take about 10 minutes to complete.

The research data will be collected anonymously, which means I will not have any links between the research data and your personally identifiable information (such as an email-address, name, IP address, etc.). The anonymous research data will be kept indefinitely for future use.

Data collected on PrimePanels are owned by CloudResearch and potentially linkable to identifying information held by the company. In order to keep your identifying information and data from this study separate, we will host the survey on an unaffiliated platform, Qualtrics. Thus, CloudResearch will not have access to the data you provide us.

Upon completion of the study, you will receive compensation in the amount you have agreed to with the platform through which you entered this survey. The research team has the discretion to assess incomplete and/or erroneous surveys/questionnaire responses through attention or validity checks and this may result in a PrimePanels payment rejection.

There are no anticipated risks in this study.

If you have any questions about the research study, please contact me at schober@newschool.edu

If you have any questions about your rights as a research subject, or with research related complaints, please contact the Human Protections Administrator, via phone: 646.909.2768, or email: hrpp@newschool.edu.

Taking part in this study is voluntary. You can stop at any time by exiting the questionnaire and closing your web browser. Withdrawal or refusal to participate will not result in any penalty. Anonymous data cannot be withdrawn from the study because we will not be able to link the data back to you.

You do not waive any legal rights or release The New School or its agents from liability for negligence by consenting to participate.

Subject consent: I confirm that I am at least 18 years old, and I agree to participate in this research study. Please select:

- ☐ Yes
- ☐ No

Willingness intro

For these next questions, imagine you've been **invited to participate** in a scientific survey that asks about your opinions and behaviors, some of which might be personal, and where your answers would help inform important public policies.

Got it?

- ☐ Yes
- ☐ No

A bit more about what we mean:

Pretend that you've been contacted--it could be by email, phone, or a knock on the door. The introduction lets you know which organization the contact is from and lets

you know that your household has been chosen to take part in a study about opinions and behaviors, some of which might be personal.

So for the next few question, please answer keeping this scenario in mind.

Got it?

- ☐ Yes
- ☐ No

Willingness - TS web survey text

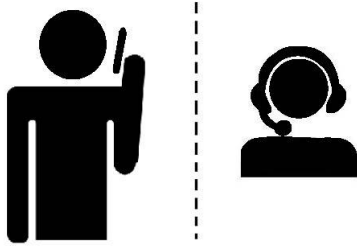
How likely would you be to agree to participate in a web survey, where **you would read the questions** and enter your answers yourself?



- ☐ 1 - Very likely
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Very unlikely

Willingness - phone

How likely would you be to agree to participate in a **phone** interview?



- ☐ 1 - Very likely
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Very unlikely

Willingness - VS web survey video

How likely would you be to agree to participate in an online survey, where **you would watch a recorded video** of an interviewer asking each question (and replay it if you wanted to), and you would enter your answers yourself?



- ☐ 1 - Very likely
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Very unlikely

Willingness - VM video

How likely would you be to agree to participate in a **live video** interview (via Skype, Zoom, or another app)?



- ☐ 1 - Very likely
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Very unlikely

Willingness - in-person

How likely would you be to agree to participate in an **in-person** interview in a place that you pick?



- ☐ 1 - Very likely
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Very unlikely

Comfort answering in different modes intro

For the next few questions, imagine that you are **already participating** in a scientific survey that asks about your behaviors and opinions and where your answers would help inform important public policies.

For each of the following questions, please click the play button to watch the video before giving your answer. Please make sure the volume on your device is high enough before starting.

(If you want the video window to be bigger, you can expand it by pressing the 'expand' icon on the lower right, and then the icon in the same spot to reduce it again before giving your answer).

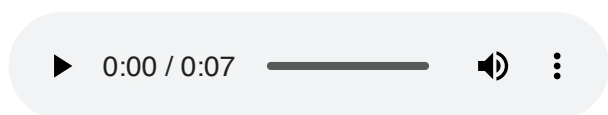
For the next few questions, imagine that you are **already participating** in a scientific survey that asks about your behaviors and opinions and where your answers would help inform important public policies.

For each of the following questions, please press the play button to watch the video and press 'X' to return to the questionnaire before giving your answer.

Please make sure the volume on your device is high enough before starting.

comfort - phone

Imagine you are asked this question in a phone interview (so you and the interviewer can hear each other but can't see each other).

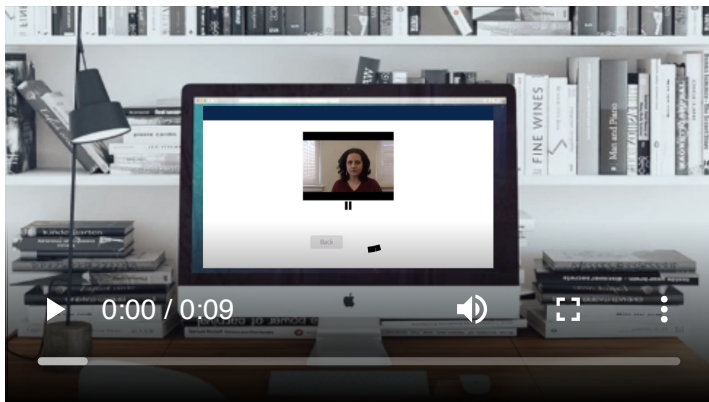


How uncomfortable would you feel answering the question?

- ☐ 1 - Very uncomfortable
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Completely comfortable

comfort - VS web survey video

Imagine you play a video of an interviewer asking the question (and replay it if you want to), and then you enter your answer yourself.

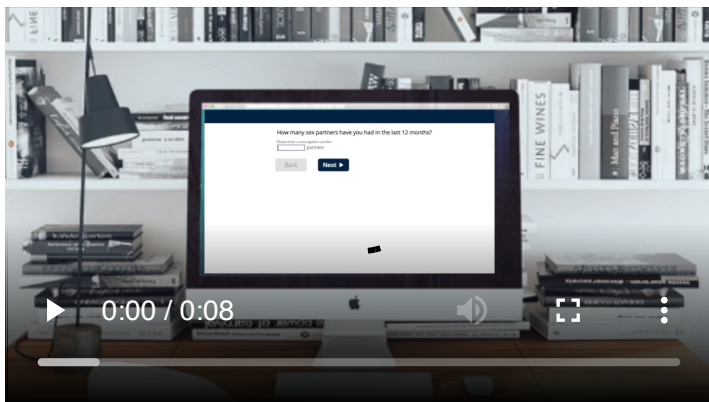


How uncomfortable would you feel answering the question?

- ☐ 1 - Very uncomfortable
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Completely comfortable

comfort - TS web survey text

Imagine that you read the question on the screen and you enter your answer.



How uncomfortable would you feel answering the question?

- ☐ 1 - Very uncomfortable

- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Completely comfortable

comfort - VM video call

Imagine you are asked the question by a live interviewer over a video app like Zoom, FaceTime or Skype.

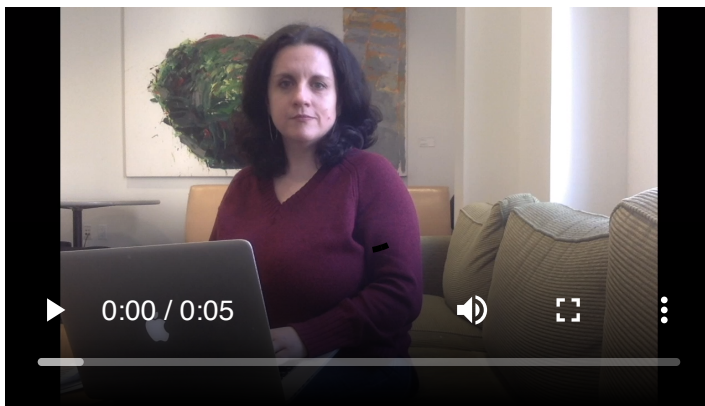


How uncomfortable would you feel answering the question?

- ☐ 1 - Very uncomfortable
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Completely comfortable

comfort - in-person

Imagine you are asked this question in-person -- in the same room as an interviewer.

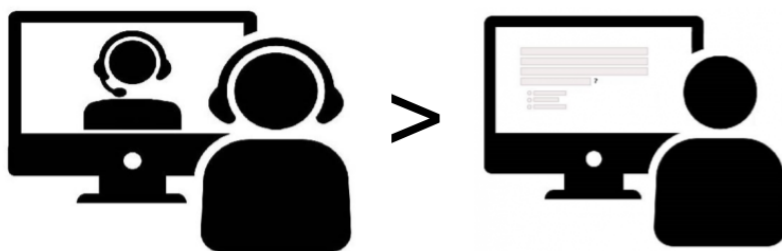


How uncomfortable would you feel answering the question?

- ☐ 1 - Very uncomfortable
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 - Completely comfortable

Live video vs web survey willingness follow-up

According to the judgments you made a moment ago, you indicated you would be more willing to participate in a **live video** interview than in a **web survey**.



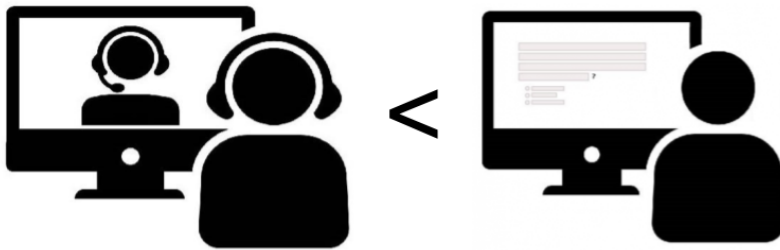
Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer

- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

According to the judgments you made a moment ago, you indicated you would be less willing to participate in a **live video** interview than in a **web survey**.



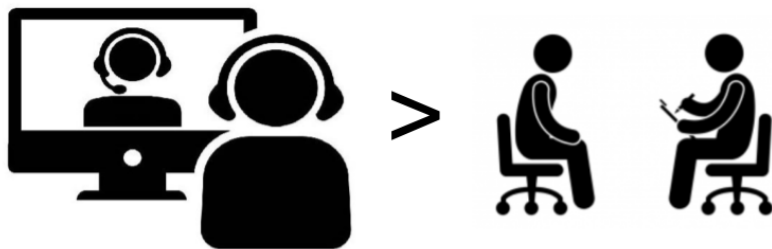
Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

Live video vs in-person willingness follow-up

According to the judgments you made a moment ago, you indicated you would be more willing to participate in a **live video** interview than in an **in-person** interview.



Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

According to the judgments you made a moment ago, you indicated you would be less willing to participate in a **live video** interview than in an **in-person** interview.



Why did you answer that way?

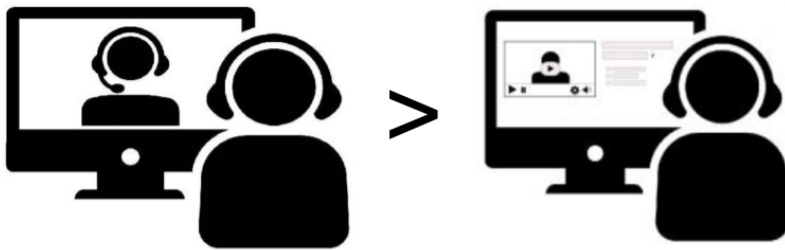
Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy

- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

Live video vs recorded video willingness follow-up

According to the judgments you made a moment ago, you indicated you would be more willing to participate in a **live video** interview than in a **recorded video** survey.

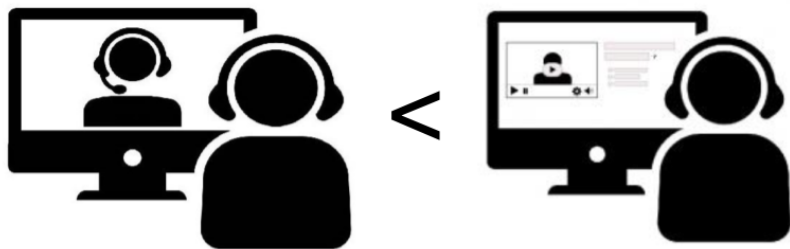


Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

According to the judgments you made a moment ago, you indicated you would be less willing to participate in a **live video** interview than in a **recorded video** survey.



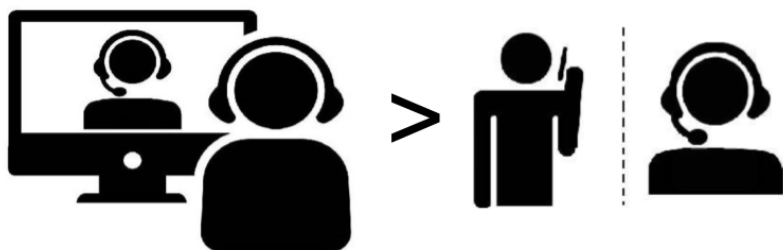
Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

Live video vs phone willingness follow-up

According to the judgments you made a moment ago, you indicated you would be more willing to participate in a **live video** interview than in a **phone** interview.

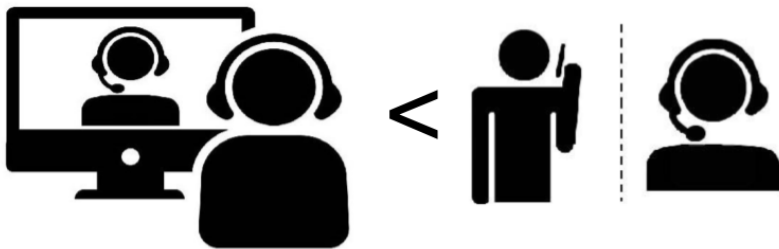


Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

According to the judgments you made a moment ago, you indicated you would be less willing to participate in a **live video** interview than in a **phone** interview.



Why did you answer that way?

Please select the option on this list that best fits your main reason, or if nothing on the list fits then please explain under “something else”.

- ☐ Access to the technology (e.g., network connection, camera)
- ☐ Privacy
- ☐ My ability to hear or see
- ☐ Health or safety
- ☐ Social connection with the interviewer
- ☐ Convenience
- ☐ Comfort using the technology
- ☐ Something else

Is there anything else you want to tell us about your answers?

Is there anything else you want to tell us about your answers?

***comfort* live video vs in-person follow-up**

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **live video** interview than in an **in-person** interview.

Why did you answer that way?

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in an **in-person** interview than in a **live video** interview.

Why did you answer that way?

***comfort* live video vs phone follow up**

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **live video** interview than in a **phone** interview.

Why did you answer that way?

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **phone** interview than in a **live video** interview.

Why did you answer that way?

***comfort* live video vs recorded video follow up**

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **live video** interview than in a **recorded video** survey.

Why did you answer that way?

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **recorded video** interview than in a **live video** interview.

Why did you answer that way?

***comfort* live video vs web survey follow up**

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **live video** interview than in a **web survey**.

Why did you answer that way?

According to the judgments you made a moment ago, you indicated you would feel more uncomfortable answering the question about sex partners in a **web survey** interview than in a **live video**.

Why did you answer that way?

Video experience

How often do you participate in live video calls or meetings?

- ☐ Less than once a month
- ☐ Monthly
- ☐ Weekly
- ☐ Daily
- ☐ More than once a day

In general, do you now use live video less or more often than you did a year ago?

- ☐ Less
- ☐ About the same
- ☐ More

TAM Q's

Now, we'd like to present several statements about communicating via live video in general.

Please rate each new statement when it appears.

To what extent do you agree with this statement?

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly disagree
1. live video systems are clear and understandable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. live video does not require a lot of my mental effort	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I find live video to be easy to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I find it easy to get live video apps to do what I want them to do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Using live video improves my task performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Using live video increases my productivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Using live video enhances my effectiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. I find live video to be useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The actual process of live video is pleasant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I have fun using live video	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. I find live video to be enjoyable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In which context do you communicate via live video most often?

- ☐ Work or education
- ☐ Personal (e.g., communicating with family or friends)
- ☐ Medical
- ☐ Something else

Demographics

Lastly, we would like to learn a bit more about you:

What is your age?

How do you identify yourself?

- ☐ Female
- ☐ Male
- ☐ Non-Binary
- ☐ Another gender identity
- ☐ Rather not say

Are you of Hispanic, Latino, or Spanish origin?

- ☐ No, not of Hispanic, Latino, or Spanish origin
- ☐ Yes
- ☐ Rather not say

How do you identify yourself? (Select all that apply)

- ☐ Black or African American
- ☐ Asian
- ☐ White
- ☐ Native American and Alaska Native
- ☐ Native Hawaiian and other Pacific Islander
- ☐ Another
- ☐ Rather not say

What best describes your level of education?

- ☐ High school graduate (or GED)
- ☐ Some college
- ☐ Vocational or associate degree

- ☐ Bachelor's degree
- ☐ Graduate degree
- ☐ Something else
- ☐ Rather not say

What is your ZIP code?

Powered by Qualtrics

